

CASE STUDY

HTS Chooses Net3 for Infrastructure as a Service (IaaS)

ABOUT HTS

Hickory Transportation Services is a leading Freight Management Solution company based out of Jacksonville, FL. HTS started as a trucking company that served primarily as an in-house carrier for Hickory Foods and Bubba Burgers. They expanded and grew their operation beyond just servicing the in-house needs to become the logistics company they are today.

CHALLENGE

When Net3 began conversations with HTS, they were having scalability issues with their system setup and were looking to make a change. They were looking for a service provider that understood their problems and had a healthy experience with the trucking and logistics industry.

Industry

Logistics and Trucking

Environment and Solution

Net3 designed and implemented a solution to provide remote access to 150 logistics users to HTS Logistics' main software package. This includes hosting highly transactional databases, application front ends, domain controllers, document imaging, and remote access to servers. In addition, significant networking was done to ensure EDI access to data and hardening of the environment.

As part of the solution, all servers are backed up and hosted in a highly available, fully redundant system.

SOLUTION

Knowing that HTS was looking for a scalable solution that would support their company's growth and goals, Net3 ensured that IaaS, powered by their Net3 cloud, would provide the scalable and simple solution they needed.

With Net3's cloud portal, HTS is able to easily scale and manage their resources. The PvDC portal allows the HTS team to quickly find what they need, make the necessary changes, and look at their resources and requirements from a single pane of glass view.

In addition to this IaaS solution, HTS found that Net3's service was a huge asset to their internal team. Minutes of downtime cost real dollars in the transportation industry and Net3 provides a valuable resource to quickly diagnose and resolve any issues. Especially when dealing with their logistics software, HTS is confident that Net3 will always be there to assist when they are in a pinch.

> "Out of all of the solutions we were looking at, Net3 Technology had the most experience with our industry and most capability to scale up."
>
> **David Meltzer**
> IT Director
> Hickory Transportation Services

ABOUT NET3

Net3 is a leading Cloud Services Provider that offers Cloud Backup, Disaster Recovery, IaaS, Network Security, and Ransomware Protection paired with excellent customer support - ensuring cloud confidence for IT teams nationwide. Contact us today to learn more!