

CASE STUDY

City of Maryville Reduces Spending & Risk by Choosing Net3 as their Backup Provider

ABOUT HTS

The City of Maryville is part of the Knoxville metro area and is located near the base of the Appalachian range. Knoxville,, the largest city in easter TN, serves as the gateway to the tourist recreation destinations of the Great Smokey Mountain National Park.

CHALLENGE

When Net3 started discussions with the City of Maryville, they were backing up to a colocation and looking at purchasing new hardware for that site. With the cost of renting space at $2000/month plus the cost of replacing old hardware, the city was looking at a large price tag. Also, with no definitive Disaster Recovery Plan in place, finding a reliable solution was of high importance.

SOLUTION

Knowing the City of Maryville's environment budget, and goals, Net3 suggested they eliminate their colocation and do backups both on-site and to the cloud, utilizing Acronis Cyber Protect Cloud Backup. For their Disaster Recovery plan, Acronis was a great fit for their 15 TB, 50+ VM environment by offering 24 hour recovery and being a reliable product that met their objectives.

Industry

Cities/Municipalities

Environment and Solution

Net3 designed and implemented a solution to provide remote access to 150 logistics users to HTS Logistics' main software package. This includes hosting highly transactional databases, application front ends, domain controllers, document imaging, and remote access to servers. In addition, significant networking was done to ensure EDI access to data and hardening of the environment.

As part of the solution, all servers are backed up and hosted in a highly available, fully redundant system.

"Out of all of the solutions we were looking at, Net3 Technology had the most experience with our industry and most capability to scale up."

David Meltzer
IT Director
Hickory Transportation Services

ABOUT NET3

Net3 is a leading Cloud Services Provider that offers Cloud Backup, Disaster Recovery, IaaS, Network Security, and Ransomware Protection, paired with excellent customer support - ensuring cloud confidence for IT teams nationwide. Contact us today to learn more!